Curriculum Vitae – Khalid A. Dahleez

PERSONAL INFORMATION:

Name:	Khalid Abed Dahleez
Status:	Married (three children)
Address:	Gaza, Palestine
Mobile:	0097 0598 868800
Email:	kabedsalam@gmail.com, kdahleez@iugaza.edu.ps

SUMMARY OF KEY QUALIFICATIONS:

I have a PhD in Business Administration. I have over fifteen years of rich experience in evaluation, assessment, and development projects. I also participated in many work assignments; namely in Management & Coordination of development projects, classic & on-job training, Institutional Assessment, Needs Assessment, Project & Program Evaluation, Organizational Development & Change Leadership, Statistical Analysis, Fund Raising, and Strategic Planning, and Business Process Reengineering.

From academic & research perspectives, I have taught Management Information Systems and Statistics & Research Methodology courses for master degree students. I also have taught Project Management, Total Quality Management, and Computer Applications for Business Students for undergrads. I taught two courses for professionals at the Community Development Institute; namely Introduction to Entrepreneurship and Entrepreneurial Strategy & Innovation. I supervised more than 30 students at master level and published many research papers in the last three years. Finally, I was actively engaged in many community development and knowledge sharing activities through participation of workshop and scientific days focusing on research culture development and Entrepreneurship.

EDUCATION:

- **PhD in management,** 2013, Graduate School of Business (GSB) - National University of Malaysia (UKM), Bangi, Selangor, Malaysia http://www.ukm.my/gsbukm/
- **MBA,** 2009, the Islamic University of Gaza (IUG), Palestine.
- **Bachelor Degree in Computer Engineering,** 2000, the Islamic University of Gaza (IUG), Palestine.

ACADEMIC & TRAINING EXPERIENCE:

- **Assistant Professor,** since Feb 2014, Business Administration Department (MBA and English-taught Bachelor programs), Faculty of Commerce, Islamic University of Gaza. Courses: MIS, Research Methodology, Entrepreneurship, Project Management. http://site.iugaza.edu.ps/kdahleez
- **Part-time Lecturer,** (2009 – 2013), BA Department, Faculty of Commerce, IUG.
- **ICT & Business Incubation Advisor,** provide consulting services and coaching at the IUG Business Incubator (2013–2016) and Economic Empowerment Program - UCAS-Incubator (June – Dec. 2015).
- **Coach & Trainer,** Professional Diploma in Small Business & Entrepreneurship, Community Development Institute at the Islamic University of Gaza (2014 – 2017).
- **Professional Trainer:** Change Leadership, Project Management, SPSS & SEM Analysis, Career Planning, Institutional Self-Assessment, Teamwork, Fundraising & Proposal Writing, Organizational Development, TQM & ISO, Strategic Planning.
- **Researcher:** Entrepreneurship, Innovation, Business Incubators, MIS, TQM & Project Management.

ADMINISTRATIVE POSITIONS:

2016 – 2017	Vice Dean – Faculty of Commerce
2016 – Present	Key Member – Business & Economic Research Center - IUG
2013 - 2016	Project Manager – "Project for Matching BA Students' Knowledge & Skills to Labor Market Needs", Business Administration Department
2014 – 2015	Head of Internship (Field Training) Unit – Faculty of Commerce
2011 - 2014	Manager of Research Affairs – Islamic University of Gaza
2008 - 2010	Director of Quality Unit – Islamic University of Gaza
2006 – 2008	Head of Projects Unit – Community Service & Continuing Education
2005 – 2006	Head of Training Unit - Community Service & Continuing Education
2004 – 2005	Fundraising Officer - Community Service & Continuing Education
2001 – 2004	IT Programs Coordinator - Community Service & Continuing Education

SELECTED RESEARCH (JOURNAL PUBLICATIONS):

➢ **Dahleez, K. A.**, & Loubbad, K. A. M. (2017). Success Factors of E-Government Implementation in Palestine: Exploratory Study. *An-Najah University Journal for Research - B (Humanities), 31*(2)**.**

➢ **Dahleez, K. A.,** & Zourob, N. H. K. (2017). The Mediating Role of Job-based Psychological Ownership on Internal Marketing Practices and Organizational Citizenship Behavior at Palestinian Academic Institutions. *IUG Journal for Economic & Administrative Sciences, 25*(1).

➢ **Dahleez, K. A.**, & Hamad, M. H. K. (2016). The Impact of Job Engagement and Perceived Organizational Support on Job Performance in Academic Institutions. *IUG Journal for Economic & Administrative Sciences*.

➢ Jouda, A. A., Ahmad, U. N. U., & **Dahleez, K. A.** (2016). The Impact of Human Resource Management Practices on Employees Performance: The Case of Islamic University of Gaza in Palestine. *International Review of Management and Marketing, 6*(4), 1080-1088.

➢ **Dahleez, K. A.** (2015). Examining the Relationship between Internal Service Quality and Customer Service Quality in Academic Institutions in Gaza Strip. *IUG Journal for Economic & Administrative Sciences, 23*(2).

➢ **Dahleez, K. A.,** & Migdad, M. I. (2013). Entrepreneurial Characteristics of Undergraduate Students in Deteriorated Economies (the case of Gaza Strip). *Dirasat: Administrative Sciences, 40*(2).

AWARDS & PRIZES:

2010 – 2011	Dean List for Distinction, Ph.D. Program, Graduate School of Business (GSB), National University of Malaysia.
2004 - 2005	Presidential Scholarship Program, Academy for Educational Development (AED), Implemented by the USA Government.
1994 - 1995	Distinction in academic achievements at undergraduate level, the Islamic University of Gaza

PROFESSIONAL EXPERIENCE & CONSULTANCIES:

(May 2016 – Apr. 2019)	Project for Developing the Capacity of Business & Economic Research Centers at Palestinian Higher Education Institutions (BERC), funded by EU through Erasmus+ KA2 CBHE, key team member.
(Sep. 2013 – Dec. 2016)	Project for Matching Business Administration Students' Knowledge and Skills with Labor Market Needs, funded by the World Bank through the Palestinian Ministry of Education & Higher Education; Project Manager.
(Sep. – Dec. 2016)	Project for Assessment of Economic Indicators and Development Prospects for Palestinian Communities, funded by UNDP, team member.
(Jan. – Sep. 2016)	Evaluation and Reengineering of Business Process and Development of Operation Manuals for Coastal Municipalities Water Utilities (CMWU), Gaza Water Supply & Sewage Systems Improvement Project, funded by the World Bank; Team Leader.
(June – Dec. 2015)	Economic Recovery In The Gaza Strip: Promoting Choice, Resilience and Dignity, funded by Danish Government Development Agency DANIDA through Oxfam UK; Project Consultant.
(Oct. – Dec. 2014)	Business Plan Competition funded by SPARK and the Netherlands Ministry of Foreign affairs for supporting Entrepreneurs in the Gaza strip and building the capacity of BTI; Business & Technology Incubator (BTI); Business Incubation Consultant.
(Jan. – Dec. 2012)	Establishing Consumer Quality Index for Malaysian Industrial Organizations, Quality Consultant.
(Jan. - March 2010)	Assessment of major Projects and Practices and Development of strategic plan for charity organizations in Gaza strip, strategic planning consultant,
(Jan. - May 2010)	BPR project for reengineering of registration departments processes at three different Community colleges in Gaza Strip, BPR consultant, (funded by the World Bank & EU through the Quality Improvement Fund (QIF)).
(Jan. - May 2010)	Project for Developing Quality Assurance Systems & Techniques at the IUG, Manager, (funded by the World Bank – Quality Improvement Fund).
(June 2008 - June 2009)	Project for Assessment & Reengineering of Administrative Processes at the IUG, Project Manager, (funded by the World Bank – Quality Improvement Fund).
(Jan. – Dec. 2007)	Project for Developing a Unified Graduates' Tracking System for the Palestinian TEIs, Project Manager & Research Team Member, (funded by the World Bank).
(March - June 2005)	Voter Education Project – Manager - (funded by TAMKEEN/USAID).

(Jan. - Apr 2004)   IT program coordinator (funded by the World Bank), CSCED.
(Jan. – Dec. 2002)   IT program coordinator (funded by ANERA).

RESEARCH EFFORTS & COMMUNITY PARTICIPATION:

2016 – Present	Head – Entrepreneurship & Innovation Research Group
2015 – Present	Editorial Board member & Reviewer – IUG Journal Of Economics & Business Studies. http://journals.iugaza.edu.ps/index.php/IUGJEB
2017 – Present	Reviewer, Sage Open Journal https://us.sagepub.com/en-us/nam/journal/sage-open
16, July 2017	Key Speaker, Workshop "Scientific Research (Basics & Challenges), Academy of Management & Politics. http://www.mpa.edu.ps/article/3834
4 – 5, Nov 2017	Member of Scientific Committee – Conference "Sustainability & Promotion of Creative Environment in the IT Sector" – Organized by Palestine Technical College of Deir-Elbalah. https://www.ptcdb.edu.ps/site/managdeptevent/
04, May 2017	Key Speaker, Workshop "Toward a Sustainable Academia-Industry Relationship", Implemented by BERC Project. http://www.ucas.edu.ps/NewsDetail.aspx?ShowID=6590&print=1
20, March 2017	Key Speaker, Scientific Day "Opportunities of Intelligent Software", implemented by IT Faculty at the Islamic University of Gaza. www.iugaza.edu.ps/Default.aspx?tabid=11359&id=23581
17, April 2017	Key Speaker & Presenter, Scientific Day "Freelancing as a Window for Self-Employment", Organized by Faculty of Commerce, Faculty of IT, & Palestinian Ministry of Telecommunications. http://www.mtit.gov.ps/index.php/c_home/showNew/1999
18, May 2016	Key Speaker, Round Table Discussion "The Role of Governmental Sector & NGOs in Supporting Entrepreneurship in Palestine", Organized by Palestinian Ministry of IT & Telecommunications jointly with Palestinian Information Technology Association (PITA). http://www.mtit.gov.ps/index.php/c_home/showNew/1848
11, May 2016	Session Facilitator, Scientific Day " The Role of IT in Supporting Decision Making & Organizational Performance", implemented by the Palestinian Ministry of IT & Telecommunications jointly with Academy of Management & Politics. http://www.mtit.gov.ps/index.php/c_home/showNew/1847
24, Jan 2016	Training Session Delivery "How to Develop a Rigor PhD Research Proposal", Organized by International Relation Office at IUG. http://maannews.net/Content.aspx?id=823811
02, Jan 2016	Key Presenter, "IUG Experience in Developing & Implementing Quality Management Initiatives", delivered at the first Summit of Palestinian TEIs Quality Units, implemented by Palestinian Ministry of Education & Higher Education. http://www.mohe.ps/quality/
01, Dec 2015	Key Speaker, Workshop "Entrepreneurs in the Front Initiative", organized by UCAS and University College of Science & Technology. http://www.cst-kh.edu.ps/ar/index.php/activities/179-administration-science/351-raadion
21, Nov 2015	Key Speaker, Orientation Session "Entrepreneurship from Idea to Opportunity", organized by University College of Applied Sciences UCAS. http://www.ucas.edu.ps/NewsDetail.aspx?ShowID=5555
19, Nov 2015	Key Speaker, National Workshop "Extent of Relevance of Graduates' Knowledge & Skills to Labor Market Needs", implemented by Palestinian Ministry of Labor jointly with Al-Azhar University – Gaza. http://www.alazhar.edu.ps/arabic/eco/newsdetails.asp?id_no=11486
5 – 6, May 2015	Conference Coordinator, "Entrepreneurship & Creativity in Small Business Development", Implemented by Faculty of Commerce in cooperation with PFI & BTI. http://ecsbd.iugaza.edu.ps/
10, Feb 2014	Preparation Committee member, Scientific Day "Academic Institutions & Private Sector – Towards Cooperation & Integration", implemented by IUG Research Affairs jointly with PFI. research.iugaza.edu.ps/الخاص-القطاع-و-الأكاديمية-المؤسسات
19, June 2009	Workshop Facilitator, "Toward a Conclusive Care of Gaza Orphans", implemented by the Union of Charity organizations –Gaza. http://insanonline.net/print_news.php?id=8326

COMPUTER SKILLS & LANGUAGES:

- **Applications:** MS Office, MS Project, MS Visio
- **Statistical Packages:** SPSS V22, Smart-PLS, SEM AMOS.
- Excellent command of Arabic Language.
- Good command of English Language in both written and oral Expressions, *TOEFL* score (597).
- Good command of German Language in both written and oral expressions.
- General Knowledge of the Hebrew & Malay Languages.

OTHERS:

- Interviewing Committee for Projects Positions - member.
- Career Development & Planning Team – Leader.
- Human Resource Development Committee – member.
- Graduate Record Examination GRE, Score – Quantitative Section (620).

REFEREES:

- **Dr. Zaher Zain,** Associate Professor of Management, Dean – Graduate School of Business, National University of Malaysia. Email: gsb.dean@ukm.edu.my
- **Dr. Hani Albasoos,** Assistant Professor of Political Science, College of Economics & Political Science, Sultan Qaboos University, Oman. Email: hani.adam@squ.du.om
- **Dr. Khaled Nigim,** Professor of Technology - Instrumentation & Control, Lambton College, Canada. Email: khaled.nigim@lambtoncollege.ca
- **Dr. Mohammed Migdad**, Professor of Economics, Dean – Faculty of Commerce, the Islamic University of Gaza. Email: mmigdad@iugaza.edu.ps

REFERENCES AVAILABLE UPON REQUEST