



Boumediene Sam

NATIONALITY - ALGERIAN

VISA STATUS – VISIT VISA

DATE OF BIRTH - 03 / 01 / 1993

PERSONAL PROFILE

experienced Store In-charge have communication, company, and problem-solving skills. I want to apply my knowledge and skills for continuous improvement.

CONTACT



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/boumedieneb

EDUCATION

Master's in Professional economy and banking finance .

SKILLS

- Exceptional communication and networking skills
- Successful working in a team environment, as well as independently
- The ability to work under pressure and multi-task
- The ability to follow instructions and deliver quality results

WORK EXPERIENCE

Sales Assistant, BALDININI store: *Luxury brand*
Dubai mall :
from 2019 till march 2020

- Demonstrate leadership skills to meet the company objectives
- Demonstrate a sense of urgency and is action oriented to achieve target.
- Support the store manager with all phases of store operations.
- Assist with training and performance evaluation of store employees .
- Overall responsibility for all aspects of the effective supervision training and development .
- Negotiated customers and advertisers to successfully resolve problems.
- Handle customer complaints professionally
- Accurately handled cash and deposits.

WORK EXPERIENCE

SPECIAL SKILLS

Computer & IT

Microsoft Office (Word, Excel, PowerPoint) Windows system and Mac .

Customer relationship management(CRM)

Adobe photoshop expert.

Typing speed is 50-55 words per minute

Video editing .

Ecommerce expert.

Social media management.

Digital marketing consultant.

POS system control.

Sales Assistant, shoe and handbag for baldinini brand section GALERRY LAFAYETTE ,Dubai Mall,2019

- Plan and co-ordinate the incoming goods, storage and dispatch of items in a timely to achieve my team objectives and Key Performance indicators as determined by the warehouse Manager.
- Overall responsibility for all aspects of the effective supervision training and development
- Working closely with the Purchasing department to ensure adequate stock levels.
- Provide professional till point service to close the sale.
- Handle customer complaints professionally, Accurately handled cash and deposits.

TRAINING&

CERTIFICATIONS

- Master's degree
- Google certificate in Digital marketing
- Highly qualified from Dubai G-LAFAYETTE Group Company for a customer service skill
- Two Month internship and one-month practical experience in trading at Parcel forces company

WORK EXPERIENCE

STAGER at GULF BANK Bordj Bou Arreridj ,Algeria 2016_2018.

- Observed and evaluated workers and work procedures to ensure quality standards and service.
- Assigned duties, responsibilities, and workstations to employees, following work requirements.
- Resolve customer complaints regarding service.
- Recommend measures for improving work procedures and worker performance to increase service quality and enhance job safety.
- Present bills and accept payments.
- make study project regarding card payment system on all banks services in city of Bordj Bou Arreridj.

LANGUAGES

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|---------|--------|
| ARABIC | FLUENT |
| FRENCH | FLUENT |
| ENGLISH | FLUENT |
| RUSSIAN | GOOD |