

Tariq Ahmad Hasan Annouqa
Business analyst & IT Consultant
Jordanian in 1/12/1966 - Tel :+90 5342054026
TARIQANNOUQA@OUTLOOK.COM

CAREER OBJECTIVES

I'm looking for a full-time in Consultations or Business Analyst with a large firm where I can demonstrate my business skills.

KEYWORDS

I've got MC's degree in CIS with 20 years in IT Industry. My experience in different roles varying from banking solutions, Business Analyst, Associate Project Manager, Risk Management and Quality Data Initiatives. Expert in both Hardware and Software.

Extensive success in translating business requirements and user expectations into detailed specifications. Deliverables, Functional Requirements, Business Processes, Project Management, Business Analyst, Repository, User Acceptance Testing, Project Planning, Project Scope, Business Needs, Project Lifecycle, Requirements Gathering, Business Process Reengineering,, Functional Requirements, User Requirements, Non Functional Requirements, Consultancy, Communication Skills, Elicit and Validate Requirements and Gap Process.

EDUCATION

2006: Arab Academic University: Master degree in CIS.

2003: Alniline University Bachelor Degree, I.T.

1987: Intermediate University College: Diploma: Programming and System Analysis.

EXPERIENCE SUMMARY

KEY SKILLS

1. Consulting.
2. Training and Presentation.
3. System Analysis.
4. Business Analysis.
5. Project Coordinator.
6. Process engineering and reengineering.
7. Waterfall and Agile methodologies.
8. Project management.

INDUSTRIES

1. Full ERP & Financial system.
2. Islamic Banking Management System.
3. Schools Management System.
4. Health Care Management System.
5. University Management System.

COURCES

1. Islamic banking products (Murabha, Musharka, etc).
2. Islamic banking services (LC's, LG's, Transfers, etc).
3. Project management.
4. Business analysis.
5. Rational Rose.
6. Buddy language and General relationship.
7. JAD as Requirement gathering.
8. Oracle SQL& PLSQL.
9. Oracle forms and report.
10. Oracle DBA.
11. UNIX AIX.
12. Anti virus and security system.
13. Winserve 2003.
14. Winxxx and related fields.

PROFESSIONAL INSTRUCTOR

1. Database.
2. Systems Analysis.
3. Software Engineering.
4. Network.
5. Oracle SQL, Forms, Report and DBA.
6. Ecommerce.
7. Others Computer science and related fields.

EXPERIENCES

1990–1995: Jordan Islamic Bank: Amman Jordan

System Administrator and System Analysis Coordinator.

Roles and Responsibilities:

Support the coordinator Manager in providing details business knowledge around existing/new business and IT processes/systems via the provision of up-to-date documentation of business and IT systems/functions/rules.

1. Member in banking solution team.
2. System Support for different Divisions of Bank.
3. Q.A of Islamic Banking Systems.
4. Trainer for banking solution in different branches.
5. Member in Programming and Analysis Team.
6. Lead the Implementation team for banking systems in different Countries (Jordan, Palestine).
7. Back Office Controls.
8. Work with Trade Life Cycle.
9. Work with the Project Manager to define the project scope for each phase of delivery and ensure each project deliverable addresses business needs and adds value.
10. Develop strong User Test Cases, help and participate in the testing process where necessary.

Main Achievements

Managed the below listed projects and successfully implemented the following bank's systems:

1. Security system project.
2. Chart of accounts project.
3. Cheques books system including the Cheques under collection and Cheques Clearing project.
4. Standing orders project.
5. Payroll project.
6. Bills and Trade finance projects.

1995 – 1996: Islamic Arab Bank: Gaza Palestine System Analyst and Senior System Support.

Roles and Responsibilities:

Establish computer department, requirements gathering, BRD and project lead on initiatives to implement change process for the Asset and Funding Trading Desks and banks policies sharing with other departments.

1. Build and prepare (BRD).
2. Business Analysis.
3. Training.
4. Q.A.
5. Developing policies and procedures.
6. Change management.
7. Build Business Requirements Documents for Retail, Trade finance and personal finance.
8. Process engineering and reengineering.
9. Managing software development projects.

Main Achievements

1. Install and setup banking system.
2. Build authority matrix, end-user policies and procedures.
3. Building process flow for different products and services in retail banking.
4. Building user manuals.
5. Work as a Coordinator Between the bank and Palestine Authority.
6. Work as a team member in creating the bank GL.
7. Building functional specifications for retail banking group.
8. GL system with new features.
9. Implement with successfully all banks systems.

Projects

1. Islamic Banking systems with new features in GL and investment.
2. Infrastructure and Network.

**1996 - 1997: Bank : Gaza Palestine.
Consultant and Business Analyst.**

Roles and Responsibilities:

Write Detailed Business requirements documents (BRD) to derivatives instruction trade management processes for front, middle and back office, reference data attributes and security master database and Documented trade order lifecycle for all instruments.

1. Consulting.
2. Banks polices.
3. Trouble shooting.
4. Developing policies and procedures.
5. Change management.
6. Build Business Requirements Documents for Retail, Trade finance and GL.
7. Process engineering and re-engineering.
10. Managing software development projects.

Main Achievements

1. IT infrastructure setup and installation.
2. Build the BRD and SRS documents.
3. Building process flow for different products and services in retail banking
4. Building user manuals.
5. Work as a Coordinator Between the bank and Palestine Authority.
6. Building functional specifications for retail banking group.
7. A team leader in IT infrastructure project.

Projects

3. Islamic Banking systems with new features in GL and investment.

1997 – Up to now:RAM (Software House): Amman Jordan Consultant and Business Analyst.

Roles and Responsibilities:

Works as a liaison among stakeholders in order to elicit, analyze, communicate and validate requirements for changes to business processes, policies and information systems. Understands business problems and opportunities in the context of the requirements and recommends solutions that enable the organization to achieve its goals.

1. Present Consultation for Islamic Banking solutions and many other fields.
2. Consultation for standards and procedures for production control.
3. Consulting and analysing bottlenecks, and recommending actions to improve efficiency.
4. Recommending formal training, and other personnel action when necessary.
5. Consulting and Develop standards relating IT staff which may include system documentation, naming conventions, backup and recovery of data.
6. Develop IT organizational structure and setup role and responsibilities.
7. Present consultation for RFP's and proposals of vendor supplied services.
8. Follow management directions, take responsibility for own actions and keep commitments.

Projects

1. Enhance IT **infrastructure** and IT organizational structure.
2. **Full ERP** and Finance System.
3. **IBMS** Islamic Bank Management System.
4. **SMS** Servants Management System.
5. **WEBS** APEC Website.
6. **Retail** and Point Of Sale.
7. **BMS** Budget Management System.
8. **HCMS** Health Care Management System.
9. **RMS** Rent Management System.

بسم الله الرحمن الرحيم

طلب توظيف

السلام عليكم ورحمة الله وبركاته
أرجو التكرم بقبول طلبي لديكم مع فائق الإحرام

ملخص السيرة الذاتية

المؤهل العلمي : ماجستير نظم معلومات

حاسوبية

الجامعة : الأكاديمية العربية الحديثة

الخبرة العملية : 21 سنة خبرة عملية في إنشاء الأنظمة والتدريب منها ست سنوات في مدارس

الأرقام ومنها أيضا برامج لتأهيل الطلبة الجامعيين.

المشاريع: خبير في أنظمة المدارس والجامعات والمستشفيات والأنظمة المالية والمستودعات

المواد المبدع في تدريسها:

قواعد البيانات

هندسة البرمجيات

تحليل الأنظمة

التجارة الإلكترونية

الشبكات

الدكاء الصناعي

أنظمة التشغيل

لغات برمجة كثيرة منه:

Oracle

Sql

Java

Vb

C++

OOP