

# ZAHIA BOUSSAADIA

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ain oussera algeria

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## PHD RESEARCHER HOSPITALITY AND TOURISM MARKETING

I can overcome all the difficulties to achieve my goals, I care a lot about everything related to scientific research, I have a strong will to learn, especially in the field of tourism, this specialization intertwined with all areas of life, the economy "environment, history and civilizations, I have good social relationships, and the most important thing I have is patience and the pressure of long working hours.

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## STRENGTHS AND EXPERTISE

phd researcher  
banking marketing  
finance

scientific intervention  
secretarial  
Client Relationship Management

learn languages  
Communication skills  
informatics

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## PROFESSIONAL EXPERIENCE

january 2014- August 2014

### a clerk secretary in judicial record office

A year of experience in writing, good customer handling, nerve calm commitment, effective communication and use of emotional intelligence.

### secretary at the office of architectural studies

decembre 2015- decembre 2022

My courtesy in speaking and good ethics and taking the pressure of work contributed to earning the trust of my managers. The duration of the work was six years.

### PHD researcher Operations Manager

February 2023 - present

A year full of scientific activities, research, and the development of my scientific and knowledge aspect

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## EDUCATION

**Warner & Spencer**  
Bachelor's degree in finance

**Warner & Spencer**  
Master specializes in banking marketing

## LANGUAGE

arabic native

French A2

English A2