

## CV



- **Name:** Mohammad AbdalKarim Hussein Alzuod
- **Date of Birth:** May 1, 1973
- **Gender:** Male
- **Nationality:** Jordanian
- **Marital status:** Married
- **Local Address:** Jordan / Z a r q a
- **Local Phone:** 00962772235848
- **Email:** [mzuody@yahoo.com](mailto:mzuody@yahoo.com)  
[m.zuod@meu.edu.jo](mailto:m.zuod@meu.edu.jo)

### • **Research Accounts:**

- **Google Scholar:** [https://scholar.google.com/citations?hl=en&user=RNG7\\_awAAAAJ](https://scholar.google.com/citations?hl=en&user=RNG7_awAAAAJ)
- **Scopus:** <https://www.scopus.com/authid/detail.uri?authorId=57651838500>
- **Research Gate:** <https://www.researchgate.net/profile/Mohammad-Alzuod>
- **ORCID:** <https://orcid.org/0000-0002-7046-4535>
- **LinkedIn:** <https://www.linkedin.com/in/mohammad-abdalkarim-alzuod-a0b25651/>

### • **Education:**

-**PhD in Business Management - Entrepreneurship and Innovation Management / University Utara Malaysia (UUM) / 2018.** (481 as *QS* world university rankings 2023, 401-500 as *THE Times* world university rankings 2023). (College of Business - UUM has been accredited by the AACSB since 9 August 2016).

(**Thesis of PhD:** Examining Intellectual Capital, Organizational Learning and Entrepreneurial Orientation towards SMEs' Innovative Performance in Jordan).

-**Master in Business Administration / Production and Operations Management / Hashemite University/2015.**

(**Thesis of MBA:** The Influence of Managerial Innovation on Firm Performance in Jordanian Commercial Banks.

- **Bachelor in Public Administration / University of Mutah / 1995**

### • **Experience:**

#### • **Job Experience:**

- Assistant Professor in Business Administration Department / Middle East University (1-9-2024 until Present).
- Assistant Professor in Business Administration Department / Amman Arab University (30-10-2023 until 2024-8-31).
- Assistant Professor in Business Administration Department / Zarqa University (15-9-2019 until 2023-9-14)
- Lecture in Princess Sarvath Community College (13-3-2019 until 14-9-2019)
- Director of Administrative and Financial Sciences Program in Princess Sarvath Community College (13-3-2019 until 14-9-2019)
- Part-Time Lecture in University of Jordan (2024 until Now)
- Experience in human resources management and training in the J.A.F (2000 until 2014).

• **Training Experiences:**

- Certified trainer and lecturer at the Institute of Public Administration, Amman – Jordan, 2022 to 2024
- Certified trainer and lecturer at the Royal Police Academy from 2022 until 2023.
- Training officer in Military Training School - J.A.F, 2011 until 2014.

• **Courses trained:**

- Integrated Management Skills Course
- Work Planning and Organization Course
- Empowerment Course
- Effective Communication and Teamwork Course
- Work Stress Management Course
- Institutional Innovation Course
- Entrepreneurship Basics Course
- Strategic Planning Course
- Generating ideas and identifying entrepreneurial opportunities

**Membership**

- Member Student Disciplinary Council – Middle East University (2024 – 2025).
- Member in the Chapter of the Global Innovation Institute (GIInI) in UAE from 2023 to Present.
- Member of Scientific Committee in International Conference on Asian Studies ICAS'2023 – (the Education Malaysia Jordan / Embassy of Malaysia and Malaysian Universities Alumni of Jordan at Jerash University on 2023).
  - Member of Media Committee in International Conference on Asian Studies ICAS'2023 – (the Education Malaysia Jordan / Embassy of Malaysia and Malaysian Universities Alumni of Jordan at Jerash University on 2023).
- Member of the Arab Researcher ID (ARID) / 2016 to Present
- Member of the University Council - Zarqa University / 2020-2021.
- Member of the Council of Faculty of Economics and Administrative Sciences - Zarqa University / 2020-2021.
- Member of the Quality and Qualifications Committee - Department of Business Administration - College of Business - Amman Arab University /2023-2024.
- Member of Accreditation Committee (AACSB) - College of Business - Amman Arab University /2023-2024.
- Former member in National Democratic Dialogue Association, 2015-2017.
- Member in Martyr Rashed Alzyoud Association for Charitable and Development purposes, 2018.
- Member in Jordanian Alumni Association of Malaysian Universities / 2021 to Present.
- Member in Jordanian Writers Society / 2020 to Present
- Member of the Higher Committee of the Jordanian Family Library Program (15th session) /Jordanian Ministry of Culture/ 2021.
- Member of the Special Works Committee in the Jordan National Library Department - Jordanian Ministry of Culture from 2023 to present.

• **Skills:**

**- Languages**

- Arabic: Mother tongue
- English: very good

**- Computer Knowledge**

- Proficiency in software for Windows and Microsoft Office

• **Teaching Courses for Master Program**

- Advanced Strategic Management
- Entrepreneurship and Innovation Management

- Strategic Entrepreneurship
- Contemporary issues in strategic management
- **Teaching Courses for Bachelor Program**
  - Principles of Business Management
  - Change And Crisis Management
  - E- Business
  - E- Management
  - Entrepreneurship and Management of Small and Medium Enterprises
  - International Business
  - Management Topics in English
  - Organizational Behavior
  - Organizational Theory
  - Projects Management
  - Public Relations
  - Research Methodology for Administrative Science
  - Social Responsibility and Business Ethics
  - Strategic Management
  - Total Quality Management
  - Knowledge Management
  - Supply Chain Management
  - Entrepreneurship and Innovation
  - Management Information Systems
- **Teaching Courses for Diploma Program**
  - E- Business
  - Management Topics in English
  - Total Quality Management

• **Academic Participation:**

**Conferences**

- Participation as Presenter in the International Conference on Business and Technology (ICBTCAMBRIDGE'2024), Murray Edwards College, on 19-20 April 2024, organized by the EuroMid Academy of Business and Technology and hosted by Murray Edwards College, the University of Cambridge, UK.
- Participation as Presenter in the International Conference on Economics and Administrative Sciences: Business Organizations Trends in Light of Digital Transformation: Economic, Legal and Media. On 8-10 March 2023- Faculty of Economics and Administrative Sciences / Zarqa University and Birzeit University – Palestine.
- Participation as Presenter in the " The 6th Equal Opportunities Conference “Sustainable Leadership and Technology Innovation Management” is organized by Ahlia University – Bahrain in collaboration with Brunel University London and the University of Business and Technology KSA, from 6th -8th February 2023.
- Participation as Co - Presenter in the "European, Asian, Middle Eastern, North African Conference on Management and Information Systems (EAMMIS 2022): “From the Internet of Things to the Internet of Ideas: The role of Artificial Intelligence”, organized by Bridges Foundation and Coventry University, in coordination with An-Najah National University, Ajman University, Istanbul Medeniyet University, Prestige Institute of Engineering Management and Research, Sebelas Maret University, and Bangkok University. On 10-11 June 2022.

- Participation as Presenter in the International Conference on Economics and Administrative Sciences: Corona Virus Pandemic: Its Effects and Recovery Strategies. On 23-24/ March 2022- Faculty of Economics and Administrative Sciences / Zarqa University and An-Najah National University - Palestine
- Participation in the International Conference on Innovation and Entrepreneurship (ICIE 2013) / 4-5 March 2013 /Amman.
- Participation as Presenter in the 3rd Symposium on Business Postgraduate Research- Collage of Business - University Utara Malaysia (UUM)/ 12 May 2015/ Malaysia.
- Participation as Presenter in the International Conference on Business Management Research II (CBMR 2015) on 22 Dec 2015 – Alor Setar / Malaysia.
- Participation as Presenter in Conference on Business Management Research (CBMR 2016) on 20 Dec 2016 - Sintok / Malaysia.
- Participation as Presenter in the 3rd International Conference on Advanced Research in Business and Social Sciences 2017 (ICARBSS 2017) on 29 to 30 March 2017 Langkawi / Malaysia.
- Participation in the First International Conference on Modern Trends in Human and Social Sciences on 19-21 November 2017, Langkawi / Malaysia.

### **Workshops and Seminars**

- Participation in Workshop: “How can we foster a culture of innovation in organizations?” on 26 December 2024 / the Global Innovation Institute (GIInI) in Chapter of UAE.
- Participation in Workshop: “Artificial Intelligence Strategy” on 26 December 2024 / PDC Learning in Dubai – UAE.
- Participation in in Workshop " The beauty of the Arabic language” on 22 December 2024/ Queen Rania Teacher Academy. Amman – Jordan.
- Participation in “Virtual Higher Education Reform”/ Experts Webinar Series/ Episode3” on 22 December 2024/ Organized by the National Erasmus+ office – Jordan.
- Participation in in Webinar " Artificial Intelligence for Entrepreneurship in Education' on 18 December 2024/ Queen Rania Teacher Academy. Amman – Jordan.
- Participation in Workshop on “Recognition of Prior Learning and Micro-credentials” “from 25-26 November 2024/ Organized by the National Erasmus+ office – Jordan & German Jordanian University.
- Participation in Virtual Webinar on “Enhancing e-Learning at Jordanian HEIs Benefitting from EU Experience “from 18-19 November 2024/ Organized by the National Erasmus+ office – Jordan.
- Participation in in Workshop " The impact of culture on the development of learners' language” on 13 November 2024/ Queen Rania Teacher Academy. Amman – Jordan.
- Participation in “The Queen Rania Teacher Academy Forum 2024: Collaborative Pathways: Elevating Education through Partnerships” on 26 - 27 October 2024/ Queen Rania Teacher Academy. Amman – Jordan.
- Participation in Virtual Webinar on “Joint Degrees and EU Experience “from 20-21 October 2024/ Organized by the National Erasmus+ office – Jordan.
- Participation in “Virtual Higher Education Reform”/ Experts Webinar Series/ Episode2” on 14 October 2024/ Organized by the National Erasmus+ office – Jordan.
- Participation in Workshop: “Artificial Intelligence and Its Impact on Corporate Innovation” on 26 September 2024 / the Global Innovation Institute (GIInI) in Chapter of UAE.

- Participation in “Remote practical workshop for (Educational Research Field)” on 24 September 2024 / Khalifa Award for Education. Dubai – UAE.
- Participation in Workshop: “Unlocking Potential: Coaching a Tool to enhance Student Learning” on 11 September 2024 / Queen Rania Teacher Academy. Amman – Jordan.
- Participation in Workshop: “Statistical analysis PLS SEM” from 4 - 5 September 2024 / University of Thi-Qar – Iraq.
- Participation in Workshop: “How do the most resilient organizations behave?” on 29 August 2024 / PDC Learning in Dubai – UAE.
- Participation in Webinar: “Achieving 100% Innovation Capacity” on 20 August 2024 / the Global Innovation Institute (GInI).
- Participation in Workshop: “Entrepreneurial experiences in innovation” on 22 August 2024 / the Global Innovation Institute (GInI) in Chapter of UAE.
- Participation in Workshop: “Using Generative AI to Enhance Learning” on 31 July 2024 / Queen Rania Teacher Academy. Amman – Jordan.
- Participation in Workshop: “Stages of government innovation in the UAE” on 25 July 2024 / the Global Innovation Institute (GInI) in Chapter of UAE.
- Participation in Workshop: “Ensuring the compatibility of education policies in a rapidly changing world” on 27 June 2024 / Queen Rania Teacher Academy. Amman – Jordan.
- Participation in Workshop: “Anticipating the future and institutional innovation” on 27 June 2024 / the Global Innovation Institute (GInI) in Chapter of UAE.
- Participation in “Flexible Project Management” on 14 March 2024 / PDC Learning in Dubai – UAE.
- Participation in “Innovation in innovation management” on 3-15 March 2024 / \_Rawaq Academy – Amman – Jordan.
- Participation in “Bridges of knowledge and Innovation in a sustainable work environment?” on 14 February 2024 / the Global Innovation Institute (GInI) in Chapter of UAE.
- Participation in “Innovation Roadmaps” on 8 February 2024 / PDC Learning in Dubai – UAE.
- Participation in “Corporate Governance and Effective Leadership” on 20 December 2023 / PDC Learning in Dubai – UAE.
- Participation in “Innovation in Education: Artificial intelligence Techniques” on 9-December 2023 / Queen Rania Teacher Academy. Amman – Jordan
- Participation in “How can the process of evaluating ideas be improved to promote innovation?” on 30 November 2023 / the Global Innovation Institute (GInI) in Chapter of UAE.
- Participation in “The Power of Transitions” on 29 November 2023 / Queen Rania Teacher Academy. Amman – Jordan.
- Participation in “Learning in Entrepreneurship and Entrepreneurship in Education” on 19 November 2023 / Queen Rania Teacher Academy. Amman – Jordan.
- Participation in “Improving processes using Lean and Six Sigma methodology” on 26 October 2023 / PDC Learning in Dubai – UAE.
- Participation in “Enhancing Leadership of Innovative Performance in Organization” on 28 September 2023 / the Global Innovation Institute (GInI) in Chapter of UAE.
- Participation in “Innovation Labs: fundamentals and applications” on 31 August 2023 / the Global Innovation Institute (GInI) in Chapter of UAE.
- Participation in “Challenges of enterprise readiness for innovation” on 25 May 2023 / the Global Innovation Institute (GInI) in Chapter of UAE.
- Participation in “Scientific Contributions in Applied Science” on 19 March 2023/ Education Malaysia Jordan & Malaysian Universities Alumni Association in Jordan –

- Amman – Jordan.
- Participation in “System of protection of whistleblowers and witnesses in corruption cases “Course on 15 March 2023/ The Canada Fund for Local Initiatives & Transparency Jordan (JTC) in Amman – Jordan.
  - Participation in "Innovation Conference 2 (Innovate for a Better Future)” on 2 February 2023 / PDC Learning in Dubai – UAE.
  - Participation in “Innovation Management as per ISO 56002” on 23 February 2023 / PDC Learning in Dubai – UAE.
  - Participation in “How to write and publish your research in the most prestigious international specialized journals” on 8 December 2022 / Malaysian Universities Alumni Association in Jordan – Amman – Jordan.
  - Participation in “Designing E-learning Curriculum” on 18-19 December 2020 / MEDIU University Malaysia and ARID Scientific Malaysia.
  - Participation in “Virtual Higher Education Reform Week”/ Innovation and Entrepreneurship in Higher Education-Jordan/ on 8 June 2021/ Organized by the National Erasmus+ office – Jordan.
  - Participation in “New Government Procurement System” workshop on 23 June 2021/ Institute of Public Administration- Amman – Jordan.
  - Participation in “Professional Development Course to Develop the Capabilities of Faculty Members” Course on 20-22 September 2021 / Faculty of Educational Sciences - Zarqa University.
  - Participation in Technical assistance Mission (TAM) on “From Entrepreneurial Projects to Startups: EU experience” Workshop/ on 5 - 6 October 2021/ Organized by the National Erasmus+ office – Jordan.
  - Participation in Journal Article Writing Workshop (IJESME) on 6 Jan 2016 UUM - Malaysia.
  - Participation in Structural Equation Modeling by Using Smart PLS 2.0 Course on 18 Feb 2016 / OYA Graduate School of Business/ UUM – Malaysia.
  - Participation in Primary Data Analysis / Structural Equation Modeling (PLS-SEM) Course on 24-26 Oct 2016 / Jordanian Student Association / UUM – Malaysia.
  - Participation in Postgraduate Enhancement Workshop Series “Basic SPSS for Postgraduate” workshop on 8 Nov 2016 / Awang Had Salleh Graduate School of Art and Sciences/ UUM – Malaysia.
  - Participation in International Seminar on Leadership and Quality Management on 5 Nov 2017 / (UUM) and (Universitas Sultan Ageng Tirtayasa/Indonesia) - Malaysia.
  - Participation in the Introduction of Intellectual Property on 26 April 2018 / Arab Society for Intellectual Property / Amman – Jordan.
  - Participation in Strategic Planning in Charitable Corporations on 4 May 2018 / Martyr Rashed Alzyoud Association for Charitable and Development purposes / Zarqa – Jordan.
  - Participation as presenter in Be an entrepreneur ... your first step towards entrepreneurship workshop on 29 September 2018 / Jordan Engineers Association / Amman – Jordan.
  - Participation in Regional Conference "Empowerment of Civil Society through Community Media" on 18-19 February 2019 / Community Media Network and Al-Balad Radio/ Amman – Jordan.
  - Participation in “Initialization New Academics Program” on 30 September -3 October 2019 / Zarqa University/ Zarqa – Jordan.
  - Participation in “How to use Turnitin Software against plagiarism to develop scientific research” on 26 April 2020 / (workshop on line) Tech knowledge Company & Deanship of Scientific Research// Zarqa University/ Zarqa – Jordan.

- Participation in “The comprehensive guide to designing educational material online” on 22 April 2020 / (workshop on line) College of Educational Sciences// Zarqa University/ Zarqa – Jordan.
- Participation in “Research and citations authentication by using EndNote Software and Web of Science WOS” on 18 June 2020 / (workshop on line) Clarivate Analytic Company & iDev & Deanship of Scientific Research / Zarqa University/ Zarqa Jordan.
- Participation in “Entrepreneurship and Innovation” workshop on 21 December 2020 / Business Incubator Unit - Zarqa University.
- Participation in “The scientific day of the Faculty of Economics and Administrative Sciences entitled “The Jordanian Economy in the Light of the Corona pandemic” on 7 June 2021 / Faculty of Economics and Administrative Sciences / Zarqa University.

#### • **Training Courses**

- TOT (Training of Trainers) Course / Martyr Rashed Alzyoud Association for Charitable and Development purposes / Zarqa – Jordan. (13 July 2021 to 18 August 2021).
- Computer Course / South Center for Training and Consultation/ University of Mutah / 2006.
- Microsoft Windows Course / National Information Technology Center /Al hashemia Knowledge Station / 2004.
- English Language Course / Language Institute / Jordan Armed Forces / 2000.
- Human Capital Resources Management Course / Defense Resources Management Institute / Naval Postgraduate School / USA / 2014
- Resources Management Course / Defense Resources Management Institute / Naval Postgraduate School / USA / 2013
- The Peace Support Operation Course / Indonesian Peacekeeping Center/ Indonesia/ 2013.
- Military Decision-Making Process (MDMP) Seminar / USA Army/ Fort Knox / KY/ 2010.
- Human Resource Management Course / 2011/ Institute of Public Administration- Amman – Jordan.
- Civil and Military Cooperation Course / Peace Operation Training Center / Jordan Armed Forces / 2008.
- Military Induction Training Course / the United Nations Stabilization Mission in Haiti (MINUSTAH) / 2010

#### • **Academic Publications**

- Alzuod, M.A., Al-Sheikh, M.M., Al-Saleh, E.M. (2024). The Impact of Managerial Innovation in Enhancing Institutional Excellence in Jordanian Private Hospitals. In: Alareeni, B., Elgedawy, I. (eds) Opportunities and Risks in AI for Business Development. Studies in Systems, Decision and Control, vol 545. Springer, Cham. [https://doi.org/10.1007/978-3-031-65203-5\\_10](https://doi.org/10.1007/978-3-031-65203-5_10)
- Ghaith, M. M., Al-rawashdeh, G. H., Alzuod, M. A., Ghaith, Y. M., Alotoum, F. J., AlSokkar, A. A., ... & Alghizzawi, M. (2024, February). Examining the Effects of Digital Payment and Impulsive Buying on Purchase Intention. In 2024 2nd International Conference on Cyber Resilience (ICCR) (pp. 1-7). IEEE. [doi: 10.1109/ICCR61006.2024.10532804](https://doi.org/10.1109/ICCR61006.2024.10532804)
- Alzuod, M. A. (2024). The impact of talent management on innovation: The empirical study of pharmaceutical companies. *Corporate & Business*

*Strategy Review*, 5(2), 72–79. <https://doi.org/10.22495/cbsrv5i2art6>

- Alzuod, M. A. & Al-Odeh, R. A. (2023). The Impact of Applying Just-In-Time Production System on the Company Performance in Garment Manufacturing Companies in Jordan (*Artificial Intelligence and Transforming Digital Marketing, Studies in Systems, Decision and Control* 487 / Springer Nature Switzerland AG 2024). [https://doi.org/10.1007/978-3-031-35828-9\\_57](https://doi.org/10.1007/978-3-031-35828-9_57)
- Alzuod, M. A., Ghaith, M. M., Alshibli, A. H. & Tunsi, W. (2023). The Impact of Digital Transformation on Achieving Strategic Agility, A Case study: Jordan Customs (*Artificial Intelligence (AI) and Finance, SSDC* 488, pp. 1–9, 2024. / Springer Nature Switzerland AG 2024). [https://doi.org/10.1007/978-3-031-39158-3\\_3](https://doi.org/10.1007/978-3-031-39158-3_3)
- Alzuod, M. A., & Dalain, F. N. (2023). The Impact of Entrepreneurial Orientation on Innovative Performance in Jordanian SMEs during the Covid-19 Pandemic. In *The Implementation of Smart Technologies for Business Success and Sustainability* (pp. 159-169). Springer, Cham. [https://doi.org/10.1007/978-3-031-10212-7\\_14](https://doi.org/10.1007/978-3-031-10212-7_14)
- Ghaith, M.M., Alzuod, M.A., Al-Okaily, M. (2023). The Effect of Information Sensitivity and Usage on Consumer Privacy: The Case of Electronic Payment Systems. In: *From the Internet of Things to the Internet of Ideas: The Role of Artificial Intelligence*. EAMMIS 2022. Lecture Notes in Networks and Systems, vol 557 (pp. 391-401). Springer, Cham. [https://doi.org/10.1007/978-3-031-17746-0\\_32](https://doi.org/10.1007/978-3-031-17746-0_32)
- Majali, T., Alzuod, M. A., Almajali, D., Ojo, A. O., Mansour, A. (2022). Exploring the Relationship between Business Intelligence Capabilities and Decisions Quality among Jordanian Telecommunication Companies. *Central European Management Journal*, 30(4), 1454–1460. <https://doi.org/10.57030/23364890.cemj.30.4.147>
- Alzuod, M. A., & Alqhaiwi, L. A. (2022). The role of strategic flexibility in enhancing crisis management in the commercial banking sector during the COVID-19 pandemic. *Corporate Governance and Organizational Behavior Review*, 6(2), 104–112.
- Alzuod, M. A. & Majali, T. (2021). The role of organizational culture as moderator in the relationship between knowledge management and organizational learning in Jordanian universities. *Academy of Strategic Management Journal*, 20(6), 1-12.
- Alzuod, M. A. (2020). The impact of knowledge sharing on green innovation in Jordanian industrial firms. *International Journal of Innovation, Creativity and Change*, 14(2), 1199 – 1211.
- Alzuod, M. A. K., Isa, M. F. M., & Othman, S. Z. B. (2019). Examining of Innovative Performance amongst SMEs in Jordan. *Journal of Knowledge Management Application and Practice*, 2(1), 53 – 69.



- Alzuod, M. A. K., Isa, M. F. M., & Othman, S. Z. B. (2017). Intellectual Capital, innovative performance and the moderating effect of entrepreneurial orientation among small and medium sized enterprises in Jordan. *International Review of Management and Marketing*, 7(2), 308-314.
- Alzuod, M. A. K, Isa, M. F. M., & Othman, S. Z. B. (2017). Organizational Learning, innovative performance and the moderating effect of entrepreneurial orientation among Jordanian SMEs. *Aust. J. Basic & Appl. Sci.*, 11(1), 16-26.
- Alzuod, M. A. K., Isa, M. F. M., & Othman, S. Z. B. (2017, March). *The relationship between intellectual capital, organizational learning and innovative performance among SMEs in Jordan*. Conference proceedings of the 3rd International Conference on Advanced Research in Business and Social Sciences (pp. 204-213). Langkawi, Malaysia.
- Alzuod, M. A. K., & Kharabsheh, R. (2015, December). *The Influence of Managerial Innovation on Firm Performance in Jordanian Commercial Banks*. Conference proceedings of the International Conference on Business Management Research II (CBMR 2015) (pp. 357- 366). Alor Setar, Malaysia.
- **Master Thesis Supervision**
  - The impact of crisis management on the performance of Jordanian commercial banks in light of the Covid-19 pandemic / a case study: The Housing Bank for Trade and Finance (2021). Mohannad Qreie. Business Administration Department. Zarqa University.
  - The impact of the training strategy on the efficiency and effectiveness of human resources in Jordanian commercial banks. (2021). Alaa Mohammad. Business Administration Department. Zarqa University.
  - The role of organizational culture as a moderator in the relationship between talent management and excellent employee's performance in manufacturing companies in Zarqa-Jordan. (2021-2022). Abeer Shogri. Business Administration Department. Zarqa University.
  - The impact of administrative creativity in promoting institutional excellence in private hospitals in Zarqa governorate. (2021-2022). Emad Alsaleh. Business Administration Department. Zarqa University.
  - The Impact of Digital Transformation on Achieving Strategic Agility A Case study: Jordan Customs. (2021-2022). Ali Hussien Alshibli. Business Administration Department. Zarqa University.
  - The Impact of Applying Just-In-Time Production System on the Company's Performance, A Case Study: MAS Kreedat Al-Safi Company Jordan. (2022-2023) Rami Odah. Business Administration Department. Zarqa University.

- Impact of using Information Technology on Achieving Sustainable Competitive Advantage in Royal Jordanian Case Study. (2022-2023) Fatehia Alssgar. Business Administration Department. Zarqa University.
- Impact of Entrepreneurial Orientation on Firm Performance of SMEs in Zarqa Free Zone - Jordan Case Study. (2022-2023) Hasan Alwaan. Business Administration Department. Zarqa University.
- Impact of Empowerment on Organizational Justice Analytical Study for A Sample of Ministry of Interior Female Employee- Jordan. (2022-2023) Lina Bahri. Business Administration Department. Zarqa University.

- **PhD Thesis Examiner**

- Factors of Police Officers' Awareness of Digital Threats against Cybercrime in the United Arab Emirates Police (2024). Tayeb Mohamed Abdulrahman Almeer Alharmoodi. College of Law, Government & International Studies. Universiti Utara Malaysia.

- **Master Thesis Examiner**

- The impact of strategic vigilance in crisis management, case study in Housing Bank for Trade and Finance HPTF "-Jordan (2020). Nesreen Al-Taneeb. Business Administration Department. Zarqa University.
- The role of knowledge management in improving organizational performance (An applied study in the greater Amman municipality). (2021). Khaled Hijazeen. Business Administration Department. Zarqa University.
- The impact of the psychological contract on institutional performance: a case study of the Social Security Institution in Jordan (2021). Eman Altaharwah. Business Administration Department. Zarqa University.
- Impact of business intelligence on talent management (case study of Orange Jordanian Telecommunication Company – Amman, Jordan) (2021). Mohammad Miqdad. Business Administration Department. Zarqa University.
- Impact of telework strategy on employee work-life balance (case study of the General Company for the Manufacture of Medicines and Medical Supplies in Samarra-Iraq). (2021). Nassif Jassim Samurai. Business Administration Department. Zarqa University.
- Administrative Empowerment Strategies in the Success of Organizational Change (An Applied Study in Jordanian Banks) (2021). Asma Khair Abu Sa'ilek. Business Administration Department. Zarqa University.
- The impact of Organizational Empowerment on improving the Quality of services provided (case study of in The Department of Training in Public Security Directorate/Jordan) (2022). Ayman Alzoubi, Business Administration Department. Zarqa University.
- The impact of Talent management Strategies on Innovation Processes, (A case study of Nuqul Group – Amman – Jordan) (2022), Dana Qahwash, Business Administration Department. Zarqa University.
- The impact of Strategic Planning on the Organizational Performance in Food Industry Sector in Jordan, (2022), Hiba Alhanafi, , Business Administration Department. Zarqa University.

- The role of servant leadership on organizational citizenship behavior (A case study of AlRomansiah company – Kingdom of Saudi Arabia) (2022), Mohammad Faruq Farhan, Business Administration Department. Zarqa University.
- The impact of strategic leadership on crisis management (a case study of the Jordanian Customs Department) (2022), Uday Faraj Suleiman, Business Administration Department. Zarqa University.
- The impact of organizational memory on strategic flexibility (case study: Jordan Commercial Bank) (2022), Montser Alomary, Business Administration Department. Zarqa University.
- The impact of transformational leadership on organizational creativity: a case study: the Food and Drug Administration – Jordan, (2022), Ahmad Mohammad Awad, Business Administration Department. Zarqa University.
- Knowledge management and its impact on organizational learning, a case study: Greater Amman Municipality, (2022), Shaima Al-Thneibat, Business Administration Department. Zarqa University.
- Talent management strategy and its impact on organizational citizenship behavior: a field study of Jordanian commercial banks, (2022), Nashwan Aljedaih, Business Administration Department. Zarqa University.
- Strategic vigilance and its impact on the entrepreneurial organization's requirements: a field study of private hospitals in Amman – Jordan, (2022), Manhal Alobeedi, Business Administration Department. Zarqa University.
- The impact of the strategic entrepreneurship on the organizational excellence: A case study of Greater Amman Municipality, (2022), Mohammad Almomani, Business Administration Department. Zarqa University.
- The impact of strategic flexibility on organizational ambidexterity- the mediating role of organizational commitment, a case study: the Jordanian Customs Department, (2022), Obadah Aljowhari, Business Administration Department. Zarqa University.
- The impact of E-Training strategy applying on the human resources flexibility: An analytical study for the Communication Center Employee's Opinions in Jordanian Commercial Banks, (2022), Abdullah Alzoubi, Business Administration Department. Zarqa University.
- Impact of strategic vigilance on institutional excellence at Zarqa University, (2023), Rania Abu Awad, Business Administration Department. Zarqa University.
- Impact of organizational memory on organizational commitment in Crown Middle East Can – Case Company, (2023), Bassem Alshmaleh, Business Administration Department. Zarqa University.
- Impact of logistic management practices on operational efficiency” A case study on Darb for Trading and Refrigeration”, (2023), Mohammad Yassin, Business Administration Department. Zarqa University.
- Impact of Talent management on the organizational excellence in World Vision Jordan, (2023), Ashraf Alkelani, Business Administration Department. Zarqa University

- **Reviewers in Journals**

- Quality – Access to Success Journal (Q2, Scopus) was edited by the Romanian Society for Quality Assurance (SRAC), from 2023 - Present

- **Volunteer Work**

- Local Observer for the Parliamentary Elections in 2016 with the National Alliance to monitor the elections, the National Centre for Human Rights Amman, 20 September 2016.
- Former Chairman of the Board of Educational Development (Al-Hashimiyah), 2018 -2019.

- **Media Work**

- A columnist in News websites, (2014 – Present).
- Programmer and presenter of a weekly program in Jordanian Armed Forces Radio, (1-9-2018 - 30-6-2019).

- **Publications in Arabic Literature**

- Daw' Jadid (New Light), Short Stories, 2015, Jordanian Ministry of Culture.
- Wahidaan Kuatir Rababa (Lonely as Cotter of Rababa), Short Stories, 2019, Jordanian Ministry of Culture.
- Fatima, Novel, 2021 Alaan publishers and distributors, Amman.

- **Awards and Recognition**

- Have presented a paper & received best paper award for paper titled :The Effect of Information Sensitivity and Usage on Consumer Privacy: The Case of Electronic Payment Systems at the EAMMIS 2022, organized by Bridges Foundation and Coventry University, UK , On 10-11 June 2022.
- Letter of Appreciation from the President of Zarqa University in 2023: Thanks and appreciation for my efforts in teaching and scientific research during my work at the university from 2019-2023.
- Certificate of Appreciation as a Session Chair for The International Conference on Business and Technology (ICBTCAMBRIDGE'2024) held on April 19-20, 2024 at University of Cambridge - United Kingdom