





		<ul style="list-style-type: none"> <li>- Preparation of the academic burden report for the teaching staff</li> <li>- Revision of specializations in English.</li> <li>- Preparing Statistics reports sent to the Ministry of Higher Education.</li> <li>-Member of:</li> <li>- <b>Author, publishing and translation unit, University agency for higher studies and scientific research</b></li> <li>- Assigned to the quality unit and statistics agency University for development and quality, and Community Service- Office of H. E. the vice president of Academic Affairs</li> </ul>
2011-2004	H.E. Minister of Higher Education and Scientific Research Office	<ul style="list-style-type: none"> <li>- Preparation of research and studies on quality, academic accreditation, quality of industrial production, marketing, education, agriculture, tourism, health, transport and services.</li> <li>- Publication of scientific research in internationally classified journals in the scopes and Thomson Reuters databases.</li> <li>- Customer service and Public Relations Department.</li> <li>- Preparation of Information responses and coordination of information editing in official newspapers.</li> <li>- Editorial in the Journal of the University and the ministry and our newspaper briefing.</li> <li>- Coordination of conferences and organization of scientific meetings.</li> <li>- Coordinating the functions of the Office of His Excellency the minister, His Excellency the rector of the University;</li> <li>- Programmer / Department of Statistics and information.</li> <li>- Participation in the preparation of statistical forms and reports on institutions of Higher Education.</li> <li>- Participate in the preparation of models and statistical reports on the numbers of students admitted and enrolled and graduates by the absorptive capacity of the resolutions of the board of Higher Education.</li> <li>- Associate member of the committee on review and revision of the disciplines in the classification of Jordanian architecture for higher education with the National Centre for Human Resources Development.</li> <li>- Member in the local government in the municipality program of Jerash in cooperation with the International Republican Institute United Nations / Department of Middle East and North Africa.</li> <li>- Member of the intern in the program of the National Centre for Human Resources Development of the special software are statistics classification architecture the Jordanian higher education.</li> </ul>

		<ul style="list-style-type: none"> <li>- Member of project programming and Coordination Unit admission materials for undergraduates in public universities of Jordan.</li> <li>- Lecturer in special training courses to the programming of the computer for diploma and Bachelor / Institute confidence - Irbid, Centre Ibn Rushd - Jerash.</li> <li>- Computer / general secondary education teacher of Jordan - Ministry of education of Jordan – Jerash.</li> <li>- Member of a standardized acceptance software design team that assists students in the process of anticipating and mobilizing the model of the standardized acceptance coordination committee ( master's degree).)</li> <li>- Project corner in preparation of study programs and examinations and rejected data and information for students on software the EduWave own Ministry of Education.</li> <li>- Preparation of general curriculum proposals for the Jordanian general secondary school, which specializes in Computer Science.</li> <li>- Training and training of teachers and teaching staff in the EduWave software.</li> <li>- Training and training of teachers and teaching staff in the EMIS software;</li> <li>- Training and qualification of teachers and pedagogic staff in the ICDL software.</li> <li>- Training and qualification of teachers and pedagogic staff in Intel Teach To Future .</li> </ul>
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## Education

<b>August 2017</b>	<p style="text-align: center;"><b>PhD Degree</b> <b>Quality Management</b></p> <p>8000, Faculty of Organization Studies, Trg 5, Novo Mesto Slovenia Quality Assurance, Management, Auditor. Academic, Industrial, Commercial, Health, Tourism, Agricultural.</p>
<b>June 2008:</b>	<p><b>University of DePaul, Chicago, United States</b> Master's degree of Science, Information Systems The Master of Science in Information Systems program combines an emphasis on technical and managerial expertise including IT project management, enterprise system implementation, systems analysis &amp; design, IT organizational management, IT consulting, database administration, and internet applications</p>

<b>September 2003:</b>	<b>AL-Balqa Applied University</b> , Salt, Jordan Bachelor degree/higher diploma, Information Technology BSC in IT. IT program has been developing by the college to enhance its' performance by proposing three up - to date programs in 2002-2003: I was one of 2003 gradulators with General - IT branches with the main 3 types IS, CS, and SE a- Information systems, b- Computer Science, c- Software engineering,
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## Personal Information

<b>Birth Date:</b>	21 October 1981
<b>Gender:</b>	Male
<b>Nationality:</b>	Jordan; Jordan
<b>Visa Status:</b>	Citizen
<b>Residence Location:</b>	Jordan
<b>Marital Status:</b>	Married
<b>Number of Dependents:</b>	4
<b>Driving License:</b>	Jordan

## Intellectual Contributions Articles

No.	Article title	Date of Publication	Journal title
1	Organic organization role in applying CSR principles	2016	INDJST - <b>published Indexed in WOS</b>
2	BOT and International Investment Barriers	2016	INDJST - <b>published Index in WOS</b>
3	Intuitive decision-making inside public utility organizations in Slovenia	2018	IMM-FEM - SUMDU- <b>published Indexed in WOS</b>
4	Healthcare quality in PHCU in Airports	2018	Quality Access to Success Accepted - <b>Indexed in WOS</b>
5	Climate Condition Quality and it impact on Plant Ecology	2019	Nature In progress - <b>Indexed in WOS</b>

6	Binary comparison theory (0,1) for statistical survey data and prediction evaluation mechanisms	2019	In progress - <b>Indexed in WOS+ Scopus</b>
7	Quality services to the industrial sector and its relationship to environmental awareness	2019	In progress - <b>Indexed in WOS+ Scopus</b>
8	Quality Advantages of road transport and public services in infrastructure and business partnerships	2019	In progress - <b>Indexed in WOS+ Scopus</b>
9	Quality of agricultural services and the region's environment in food security – agricultural marketing system	2019	In progress - <b>Indexed in WOS+ Scopus</b>
10	The quality of performance in industrial environment – renewable and Alternative Energy	2019	In progress - <b>Indexed in WOS+ Scopus</b>
11	Quality control and method evaluation – a scientific conference	2019	Webinar with participation of research paper scientific

### Conferences, seminars and workshops:

No	Name of the conferences, symposia or workshops	Place	Date
1	New Pyramids in Enterprise Quality Management	Austria	216
2	Quality Management Charter Auditing	Slovenia	2017

### Thesis

No.	Dissertation title
1	Stakeholders Satisfaction with Competences Transfer in the Framework of Educational Policy Elements

### Innovative Teaching initiatives (Pedagogical methods, Education Awards)

- 1- Certificate of (8) Excellent Assessments degrees per 10 Years working in scientific research, training, publication, community services, CRM and PR.
- 2- Certificate of Promotion for excellent achievement and publication accomplishment – twice.
- 3- Certificate of Acknowledgments from H.E Minister of MOHE and SR for publication higher education report of Jordan 2008 and 2009.
- 4- Certificate of Acknowledgments from H.E Prime Minister of Jordan for public services, media cooperation.
- 5- Certificate of Student international conference Acknowledgments from H.E Rector of NBU – Riyadh. – KSA for high performance in

## **Career Objective**

Depending on the specialty that I worked and missions which have been done and completed in my study in IT and MIS field and my experience in Quality Management and Scientific Research, I'd like strongly request to work in a field of information management and to be responsible for the following functions:

- R & D - Scientific Research.
- Quality Management Auditor.
- Quality Management Assurance specialist.
- System Analysis.

### **Extra Skills and Experiences**

- Presidents, Ministers, Chairman, Deans, Office Management, Customer Relation Management, public relation, Mass Media, Note Taker.
- Training of new teaching and related disciplines in the field of management experience, informatics, information technology, computer science, public administration, local governance and communication interfaces.
- Minute's taker for attendees in internal or external campuses using modern techniques meetings of private and common institutions and factories.
- Public relation management for leaders, managers even in the community or political side.
- Preparation of surveys and statistical information systems.
- Institutions and development of the administrative sector and building schedules and quantity surveying.
- Cost and design of statistical models, drawings and diagrams of each offered informative in nature, statistical or lead to outcomes by institutions and departments in the decision making process.
- Tracking and analysis of information systems software and infrastructure of the internal network and access to the main server.
- Plan time to solve problems and confront the risks and crisis management.
- Monitoring the performance and the systems building plans by examination and provisional periodic inspection.

- Early warning for develop plans and strategies to resolve problems when necessary.
- Teamwork and organization of work of individuals.
- Work with founders of the system and ensure the safety of the structure, infrastructure, accuracy and validity of the data and information.
- Support the planning and organization of human resources.
- Preparation of contracts and concluded according to international standards of modern and sophisticated disciplines.
- Commitment to deadlines, cost; to ensure cost savings and raise productivity and increase savings raise profits.
- preparation of periodic meetings and records and discuss the agenda and preparing plans and arranging and coordinating the work of the Foundation and to remove obstacles and functional upgrade performance for staff and upgrade their scientific qualifications and motivation in order.
- Monitoring market changes and customer requirements and developments of competing companies and institutions who involved in the field of the system.
- Production and preparation of plans and awareness programs and training and equipping of the establishment staff to manage emergencies and crises in the world of finance and business.
- Member of the Standing Committee for the monitoring and evaluation of the University's strategic plan
- Vice- president department of Development, Quality Assurance and Community Service
- Strategic planning coordinator in strategic planning culture dissemination
- Member of the Academic& Institutional Accreditation Committee-media coverage and reporting team
- Preparation of development plans for improving the image of the University reputation in the Department of public relations and media
- Preparation of operational plans for the project improving the image of the University reputation in the Department of public relations
- Member of the Saudi Arabia Vision 2030 initiatives office as a University – coordinator of public relations and Media
- Member of the strategic plan criteria development team-vision, mission and objectives
- Member of the curricula development Team-Information Systems Committee
- Member of the curricula development team - Committee on Human Resources Management
- Arbitration of research, proposals and plans for supported and developed studies and research classified into scientific journals
- Member of the editorial advisory – Journal to achieve quality (Quality-Access to Success) – Italy
- Preparation of formal documents and speeches in Arabic and English;



- Reporting on activities and events in the Rector's Office.
- Writing scripts of media news and reports of H.E rector of the University.
- Reception reports for delegations.
- Preparation of the program of local and international visits of His Excellency the minister; •  
Review and revise the preparation of report accomplishment to the various standing committees.
- Arbitration of research prior to its adoption in the letters of the Scientific Council for promotion.
- To check the data of scientific research journals prior to their adoption for publication. •  
Working within Strategic Plan teams, quality and academic accreditation

### Career Level

<b>Career Level:</b>	Management
<b>Notice Period to Work:</b>	1 month or less
<b>Last Monthly Salary:</b>	US\$4,500

### Target Job

<b>Target Job Location:</b>	UN, Universities, Companies, Governments
<b>Target Industry:</b>	TQM, QA, QC, SR, PR – CRM-, Teaching, Management
<b>Employment Type:</b>	Contract
<b>Employment Status:</b>	Full time
<b>Minimum Monthly Salary:</b>	US\$10,000 – <i><u>Acceptable offers are negotiable</u></i>

### Skills

Skill	Skill Level	Years of Experience	Last Used
TQM/ QM / QA / QC/ Scientific Research	Expert	More than 5 years	1 month or less
Computer Skills and MIS application	Expert	More than 10 years	1 month or less
SQL, PL - SQL, Oracle DB OCA certified	Intermediate	More than 5 years	1 month or less
C++, Java	Intermediate	More than 5 years	3 months or less
Networks, CCNA certified	Intermediate	More than 5 years	6 months or less
UML, Visio, HTML, Publisher	Expert	More than 5 years	More than 6 months
IT, MS Office	Expert	More than 5 years	1 month or less
Statistical Calculations	Expert	More than 5 years	1 month or less
Project Management and Planning	Expert	More than 2 years	1 month or less

Communication Skills	Expert	More than 10 years	1 month or less
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## Languages

Language	Skill Level	Years of Experience	Last Used
English	Expert	More than 15 years	Daily
Arabic	Expert	More than 15 years	Daily

## Referees

Name	Job Title	Phone Number	Email Address
<b>H.E Prof. Doc. Wajih Owais</b>	Senator, Minister	<b>0096265345151</b>	<b>minister@mohe.gov.jo</b>
<b>H.E Prof. Doc. Walid Maani</b>	Senator, Minister	<b>0096265345151</b>	<b>wmaani@gmail.com</b>
<b>Prof. Doc. Mustafa Odwan</b>	General Secretary of Minister of MOHE	<b>0096265347671</b>	<b>crdppt@mohe.gov.jo</b>
<b>Prof Annmarie Zoran</b>	FOS –MOHE and Sport of Slovenia	-	<a href="mailto:annmarie.zoran@hotmail.com">annmarie.zoran@hotmail.com</a>
<b>Dr. Mufadhi Ratyan ALSharari</b>	NBU – Rector Office	<b>NBU Rector’s Office</b>	<a href="mailto:prd@nbu.edu.sa">prd@nbu.edu.sa</a> <a href="mailto:mof88@hotmail.com">mof88@hotmail.com</a>