**Personal Summary:-**

 A bright, talented and ambitious Computer Engineer with a strong technical background who possesses self-discipline and the ability to work with the minimum of supervision. Having exposure to a wide range of technologies & able to play a key role in diagnosing hardware and software problems and to ensure that quality solutions meet business objectives. Possessing a good team spirit, deadline orientated and having the ability to organize and present complex solutions clearly and accurately.

Knowing many languages, like Arabic, English, and Urdu. Writing, speaking and understanding.

**Professional Highlights:-**

• 6+ years’ experience in computer support field

• MCSE, MCTS Certified (2010).

• Excellent computer software and hardware installation skills

• Excellent customer facing, communication and rapport building skills.

**Work Experience:-**

**Computer Engineer** | Uneeco Engineering comapy, Nablus |Oct, 2015 – Present

* Installed PC software and peripherals
* Troubleshooted computer and network related hardware
* Supported, repaired and replaced software, hardware and peripherals

**Logistic Support** |Palestinian Judicial Authority, Nablus Court |July,2011 – Sep,2015

* Responsible for the installation and maintenance of IT equipment including printers, scanners and workstations.
* Troubleshooted computer and network related hardware
* Supported, repaired and replaced software, hardware and peripherals.
* Diagnosis of desktop, application, networking and infrastructure issues.
* Responsible for supporting: Windows XP/Vista/Windows 7/ Office,Windows Server, Small Business Server, Active Directory management Exchange.
* Manage the paper documents into electronic versions and uploaded into local software they called "Al Mezan Version 2".(Spicily to Judicial Authority), to make it available from any court over Palestine.(UNDP contract)

**System Administrator** |Linux Academy, India |Aug, 2010 – Feb, 2011

* Installed PC software and peripherals
* Troubleshooted computer and network related hardware
* Supported, repaired and replaced software, hardware and peripherals

**Academic Qualifications:-**

* BE (Software Engineer),Mehran University of Engineering & Technology, Pakistan. (First Division), (2006).
* M- Tech (Master of Technology) in Information System & Management, University Of Mysore, Mysore, India (2010).

**Association:-**

* Jordan Engineers Association (JED), Reg. No. (4-24590).
* Microsoft Certification ID: 7556435, 2010.